



# Sit and stay for 5 min

No gotchas. A quick guide to your new policy.

We know you're busy running around like a boisterous puppy all day, so here's a quick snapshot of your new policy.

### Did you know?

We are the first and only insurers to offer Puppy Cover with no price hikes for 3 years!

### Did you know?

We offer add-ons so you can personalise your policy. We're also really nice people.

### Did you know?

We have recently updated our Accident Policy to cover your best mate for even more unfortunate accidents.



## 1 You've chosen

Puppy Insurance.  
Exclusive to Petinsurance.com.au

## 2 You'll benefit from

A policy designed specifically for puppies.  
A price freeze on your policy payments for 3 years.

## 3 You'll get

Illness and accidental injury cover based on your level of cover.  
We'll pay up to 80% of vet bills if your puppy suffers from illnesses and accidents listed - see pages 22-23.

## 4 You need to know

We won't pay vet expenses for some accident related injuries - see page 22.  
We don't cover some illnesses, including those caused by endoparasites, ectoparasites or infectious canine hepatitis - see page 23.  
Waiting periods apply - see page 21.

## 5 You'll enjoy extras (based on your level of cover)

We'll pay for emergency boarding if you are hospitalised for 5 or more consecutive days (up to the benefit limit).  
We'll pay for essential euthanasia.  
We'll pay for paralysis tick treatment.  
Pet Overseas Travel Insurance - See page 25.

Alternative therapies please. Love a massage.



## 6 You can add

Routine care cover to your policy, which includes a list of preventative healthcare treatments - see page 26.

## 7 You don't have cover for

Certain vet expenses such as those related to pre-existing conditions, dental care, day to day care, certain treatments and conditions, some services and procedures, more than 1 incident of foreign object removal - for a full list see General Exclusions on pages 27-29.

## 8 Your payments

Can be monthly or annual by direct debit or credit card.

If you don't pay an instalment by the due date, after 14 days we may refuse to pay your claims and after 30 days we may cancel your policy - see page 30, section 7.2 Paying on the due date.

## 9 Your claims

Can be submitted online or via post (form can be downloaded from website).

Must include an itemised tax invoice, payment receipt and applicable consultation notes.

Must be received within 90 days of treatment - see pages 32-34.

I play dead. I'm one sick puppy.



Does anyone ever read this tiny type?

